

PRESIDENT'S SECRETARIAT (PUBLIC)  
AIWAN-E-SADR

\*\*\*\*\*

Rep. No. 290/WM/2024

Dated: 16.06.2025

Niaz Muhammad Vs PESCO

Subject: REPRESENTATION FILED BY NIAZ MUHAMMAD AGAINST THE ORDER OF THE WAFAQI MOHTASIB DATED 13.05.2024 IN COMPLAINT NO. WMS-PSH/4785/2024

Please refer to your representation filed before the Honourable President of Pakistan.

2. This representation has been filed by Mr. Mir Nawaz (the complainant) on 27.05.2024 against the Revised Order of the learned Wafaqi Mohtasib (WM) dated 13.05.2024, whereby it has been held that:

*"In the hearing of the Review Petition the Agency came up with the original copy of Murasila dated 4/9/2023 for lodging of an FIR against the complainant as well as other allied evidences in support of its contention. Apparently, at the time of assessing the impugned bill, the Agency had followed the requirements of para 9.1.1, 9.1.2 and 9.1.4. Complainant was billed correctly and no maladministration was committed. If the Agency had shown the said evidence at the time of the original investigation, the complaint would have been closed as a Rejected Finding. Review Petition is accepted and the earlier Findings dated 12.01.2024 are modified to the extent of para 9 above."*

3. The learned Wafaqi Mohtasib vide Original Findings dated 12.01.2024 observed as follows:

*"In view of foregoing, it is recommended that:-*

*Corrective measures be taken by the Agency for rectification of the mal-administration highlighted above and the matter be reconsidered in line with the prescribed procedure, rules and regulations outlined in the preceding paragraph.*

*Compliance be reported within 30 days of the receipt of a copy of these Findings or reasons for not doing so be intimated in terms of Article 11 (2) of P.O.I of 1983."*

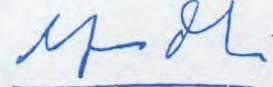
4. The complainant, having a domestic connection (A-1) with sanctioned load of 2 KW, contested his bill for the month of November 2023, amounting to Rs. 60,004/- on the ground that he was assessed by the Agency unjustly Thus, he escalated his complaint with the learned Wafaqi Mohtasib for redressal of his grievance at the earliest.

5. The Agency stated, in its report, that the complainant was involved in theft of energy through direct connection. As such, his billing account was debited for an additional load of 02 KW (876 units) on 20% load factor for a period of three months w.e.f 06/2023 to the end of 08/2023.

6. Considering the respective stances, the learned Wafaqi Mohtasib proceeded to pass the above referred order which is assailed by the Complainant.

7. The case was fixed for hearing on 06.05.2025. No one appeared on behalf of the petitioner. Mr. Inam Akbar, Director (Commercial) and Mr. Abdul Rafay, SDO appeared on behalf of the respondent/ PESCO. The record has been perused. The impugned order has been examined. There is no infirmity in the impugned order of the learned Wafaqi Mohtasib. The same is accordingly maintained. The representation is dismissed.

8. Accordingly, the Honourable President has accorded approval to para-7 above.



**(Justice (R) Irfan Qadir)**  
Consultant (Legal Affairs)

Mr. Niaz Muhammad  
S/o Zahir Shah  
R/o Gul Bagh Colony  
**Peshawar (0331-9022059).**

The Chief Executive Officer  
PESCO/WAPDA, 166-Wapda House  
Shami Road,  
**Peshawar.**

**Copy to:**

- The Secretary, Wafaqi Mohtasib (Ombudsman)'s Secretariat, Constitution Avenue, Islamabad.
- Press Wing for necessary action/ uploading it on the official website.